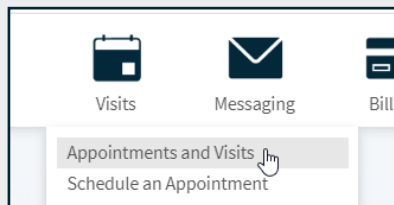


PreCheck-In for Your Virtual Visit

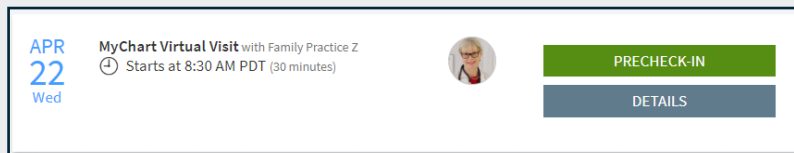
From the MyChart Website

Before your Virtual Visit, you must preCheck-In. This process can be completed up to **three days** in advance. You can enter the visit up to **30 minutes early**.

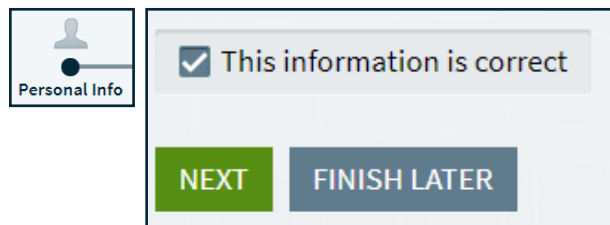
- 1 From the **Visits** menu, click **Appointments and Visits**.



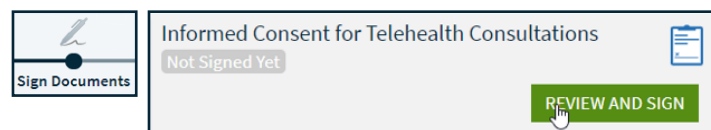
- 2 You must **preCheck-In** before your appointment. You can **preCheck-In** for your appointment up to **three days** before it starts.



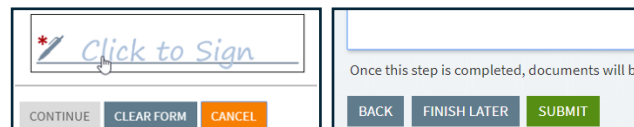
- 3 Verify your personal information.* Check **This information is correct** and click **Next**.
*If needed, first click **Edit** to make changes and then click **Save Changes**.



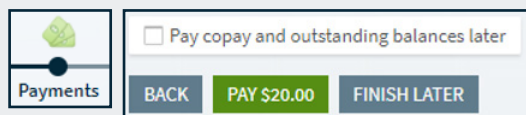
- 4 If this is your first Virtual Visit, you will need to sign an Informed Consent for Telehealth Consultations. Click **Review and Sign**.



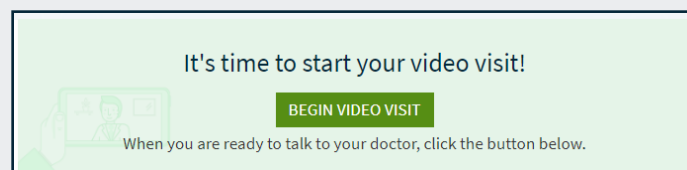
- 5 After reading the form, click in the box to sign. Click **Continue**, and then click **Submit**.



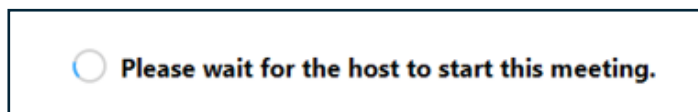
- 6 Your clinic may offer the ability to pay balances or copays. If so, this will be the last step.



- 7 PreCheck-In is complete. Click **Begin Video Visit** to connect.



- 8 Zoom will launch. Zoom prompts will vary by internet browser. After joining the visit you will be instructed to wait for the host (the provider).



April 2020

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