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Star Valley Medical Center

ANNUAL NEWSLETTER

SVMC - THE CLEAR CHOICE FOR YOUR HEALTH CARE

www.svmcwy.org
(307) 885-5800

“Neighbors Caring For Neighbors”

901 Adams Street
Afton, WY 83110



Mike Hunsaker



Marlowe Scherbel

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Star Valley Medical Center Executive Team

Mike Hunsaker, Interim
 Chief Executive Officer
 Chad Turner,
 Chief Financial Officer
 Derek Greenwald,
 Chief Nursing Officer

On behalf of the Star Valley Medical Center, we are pleased to present our 2017 Community report to you. We would like to thank the SVMC staff, physicians, and other providers who deliver quality, compassionate care every day. The care and dedication of our staff, providers, volunteer auxiliary, foundation, leadership and board is what makes Star Valley Medical Center a Top 100 Critical Access Hospital in America. Today's health care provides great challenges, and this wonderful team comes together when you need us the most.

Our heartfelt appreciation also goes out to you, the community, for your support. We are privileged and honored that you trust SVMC with your health care and the health care of your loved ones. With the feedback you have provided about our services and the future of health care in Star Valley, we have been able to continually improve.

Star Valley Medical Center strives to be a positive community partner by not only improving community health care but by giving back to the community through service projects and growing relationships with local businesses and groups. Through the continued alignment with our staff and providers we are working together to effectively ensure the longevity and success of SVMC in the face of those challenges confronting rural hospitals across the country.

Thank you again for your continued support, and we look towards our continued partnership.

Mike Hunsaker
 Interim Chief Executive Officer

Marlowe Scherbel
 NLCHD Board Chair

Bren Lowe has been named the next Chief Executive Officer for Star Valley Medical Center with a starting date of April, 16, 2018. Lowe is coming from Livingston, Montana where he has been the CEO of Livingston Healthcare for the past six years. Livingston Healthcare and Star Valley Medical Center are very similar. According to Marlowe Scherbel, NLCHD Board Chair, "In 2015, under Bren's leadership, Livingston Healthcare was named a Top 100 Critical Access Hospital by the National Rural Health Association. In 2016 and 2017 they were named a Top 20 CAH."

Happening at Star Valley Medical Center

URGENT CARE

 Star Valley Medical Center



Dr. Clayton Brown

Star Valley Medical Center is proud to announce the recent opening of the **SVMC URGENT CARE**. This new service is a great supplement to primary care for those small little incidents that do not require a trip to the emergency room. Our urgent care uses the same electronic medical record system as the rest of our clinics and medical center allowing for consistency of care. Our urgent care is located on the Afton campus. Hours of operation are 7:00 a.m. until 7:00 p.m. Monday through Saturday. Watch for a second SVMC Urgent Care to open in Alpine. Questions surrounding the urgent care can be answered by calling 885-5700.

DR. CLAYTON BROWN has joined the SVMC medical staff, caring for family practice patients of all ages. With additional fellowship training in obstetrics, Dr. Brown's practice will include an emphasis in women's health and obstetrics. Women of childbearing years will enjoy the personal compassionate care provided by Dr. Brown. With the addition of Dr. Brown to the Afton Clinic, residents and visitors to the valley will find increased access to be seen. To schedule an appointment with Dr. Brown, call 885-5852.

An integral part of your wellbeing are wellness health screenings. For women age 40 and above, mammograms are considered a wellness screening. The new Hologic **3D SELENIA MAMMOGRAPHY SYSTEM** allows doctors to examine breast tissue layer by layer verses flat images as with the conventional 2D mammography. Research shows that the 3D Selenia Mammography System can detect breast cancers 15 months earlier, reduce unnecessary callbacks by up to 40%, and find 41% more invasive cancers than conventional 2D mammography. Contact our mammography department to schedule an appointment, 885-5940.

These are challenging times for health care, especially for rural hospitals, across the nation. Collaboration is a constant for hospitals that have found continued success. SVMC has taken collaboration with Western Wyoming Community College to a new level. This past fall SVMC and WWCC have brought their **NURSING SCHOOL** to the valley. This is a great opportunity for local community members to expand their education and start a new career at home.

SVMC has education affiliation agreements with dozens of schools across the country allowing students to participate in clinical rotations with our medical staff. Working with these schools helps community members seeking health care careers and students to learn more about SVMC and hopefully increase our recruitment.



SVMC Charitable Foundation Community Letter



Joel Johnson



Deb Wolfley

Star Valley Medical Center Charitable Foundation Trustees

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Star Valley Medical Center Charitable Foundation Staff

Joel T. Johnson,
Executive Director
Pamela Wolfley,
Administrative Assistant

The Star Valley Medical Center Charitable Foundation Board is a true representation of neighbors caring for neighbors. This group of volunteers supports the Medical Center by providing education to the community, hosting events and coordinating a capital campaign.

Through your participation in our events and capital campaign, we are able to fund needed capital equipment and construction projects in support of the Medical Center. Thanks to your generous donations, both small and large, the community and Foundation partner in the investment of Star Valley Medical Center's success.

On behalf of the Foundation Board, thank you for partnering with us to support a wonderful community partner like Star Valley Medical Center. To learn more about the Foundation, please contact Joel Johnson, Executive Director, 307-885-5950 or jjohnson@svmcwy.org.

We appreciate your contributions and continued support.

Joel T. Johnson
Executive Director

Deb Wolfley
Chair

2016-2017 Capital Campaign

Thanks to your generosity this past year, July 1, 2016 through June 30, 2017, the Foundation was able to purchase resident lifts for the care center, and patient monitoring/medication distribution equipment for the emergency room, surgery department and inpatient floor. This equipment will not only aid our staff in providing a higher level of care but create a safer patient environment.



2017-2018 Capital Campaign

When you come to the hospital, you want to be cared for in a comfortable, secure environment. SVMC has made strides to not only provide quality compassionate health care but to provide a comfortable, safe environment. Babies are one of the most vulnerable patients in a hospital. With this in mind, the SVMC Charitable Foundation 2017-2018 Capital Campaign has endeavored to purchase an infant security system to improve security in our Labor & Delivery Department.



Your investment in the Foundation continues to improve the health of our community. Thank you for caring to make a difference.

2016-2017 Capital Campaign Donors

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Lane Allred
Elena Amaya
Rowan & Helen Anderson
Joe & Dorothy Angelovic
Scott & Jacquelyn Armstrong
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STAR VALLEY CARE CENTER received a 5-Star rating again in 2017 from the Center of Medicare & Medicaid Services. This rating is based on resident quality care, national standards and annual inspections. SVCC strives to provide our residents with quality, compassionate care in a home style setting. When looking for a care center for your loved one, a 5-Star rating is the highest standard. We still recommend you tour a facility to make your final decision. To visit SVCC call 885-5900 and we will be happy to show you why we are a 5-Star facility and care for our residents just like they are family members.

Star Valley Medical Center was once again recognized as a **TOP 100 CRITICAL ACCESS HOSPITAL (CAH)**, out of approximately 1,300 CAH's across the country, by the National Rural Health Association. This is the seventh time in the past eight years that SVMC has received this award. This is the highest acknowledgement for small rural hospitals and could be compared to the hospital 5-Star rating from the Center of Medicare & Medicaid Services. Rural hospitals are graded against 50 individual indicators and 8 pillars of performance. SVMC constantly strives to improve so that our patients receive the highest quality care possible.

What do you get when you find someone who is caring, considerate and enjoys giving back to the community? A **STAR VALLEY MEDICAL CENTER AUXILIARY** member. Whether running the Gifts of Joy gift shop, sitting with patients' family members in the surgery department waiting room, or playing cards with our care center residents, you will find these wonderful volunteers throughout SVMC. This key group is vital to our patients having a positive experience. During 2017 they provided 3,000 hours of volunteer time. If you are interested in joining the SVMC Volunteer Auxiliary, visit our website or call Pam Clement at 885-5886.

Have you thought about a **CAREER IN HEALTH CARE**? SVMC offers scholarships to local community members to achieve their registered nurse license. Each year SVMC offers, to qualified applicants, up to \$15,000 over a three year period to attend school for future RN's. Upon licensure you have the opportunity to work at SVMC in one of our nursing departments utilizing your new skills. There is a nursing shortage across the country and we would like to help you on your health care career path as well as have an opportunity to work in an area you want to live, Star Valley. Contact Kelsey Bailey for more details, 885-5974 or kbailey@svmcwy.org.



Sam Linford, M.D.



Kevin Stucki, D.O.



Brad Washburn, M.D.



We have seen amazing growth within **STAR RIVER ORTHOPAEDICS** as we have expanded services outside of Star Valley and have added doctors Kevin Stucki and Brad Washburn to our team. Our providers offer complete orthopaedic and sports medicine care, and have also received specialized fellowship training in knee, hip, hand, shoulder, and sports medicine.

SVMC and Salt River Orthopaedics are practicing medicine the way it used to be: compassionate care with a true personal touch. Big city hospitals are reaching out to rural communities enticing patients to come to them as they provide better care. This is not always true and many patients from our clinics outside Star Valley are finding out that they get the same, if not better medical care here that is much more personal. That personal touch is what can truly help the healing process.

SVMC and SRO are committed to provide quality compassionate care for the residents of Star Valley first and foremost. By reaching out to western Wyoming and northern Utah, we now practice in areas where you might have family and friends who can receive the same care you do at home.

SPECIALTY HEALTH CARE in rural America is a balance between meeting community needs and providing quality care. SVMC is privileged to have a team of specialty trained providers come from around the mountain west to provide services in Star Valley. These distinctly trained providers are available at least once per month for appointments.

Audiology:

Tel Bowman, MS

Cardiology:

Clint Allred, MD
John E. Lassetter, MD
Roger Freedmen, MD

Dermatology:

Christian Anderson, DO
Kent Shippen, PA-C
Robin Sproule, PA-C

Ear, Nose, Throat (ENT):

Curt Stock, MD

OB/GYN:

Christopher Allphin, MD

Orthopaedics:

Joshua Beck, MD
Marlow Goble, MD

Plastic Surgery:

John C. Payne, MD

Radiology:

Myka Veigel, DO

Urology:

Philip Lowe, MD
Blake Johnson, MD



Financial Statement

Fiscal Year Ended June 30, 2017

Revenue	FY2017
Inpatient Services	\$20,594,822
Outpatient Services/Clinics	\$41,709,749
Long Term Care Services	\$1,751,298
Total Operating Revenue	\$64,055,869

Deductions from Charges	
Contractual Discounts	\$16,359,038
Uncollectible Accounts (Bad Debt)	\$1,454,141
Charity Care & Community Benefit	\$784,457
Total Dedications	\$18,597,636

Total Net Patient Service Revenue \$45,458,233

Additional Funding Received	
County Property Taxes	\$664,785
Interest from Investments	\$65,670
Grants/Donations	\$151,904
Other Income	\$393,211
Total Additional Funding Received	\$1,275,570

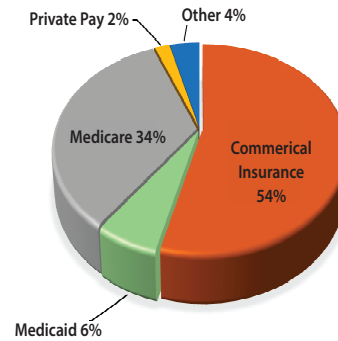
Total Revenue \$46,733,803

Expenses	
Employee Wages	\$19,364,702
Employee Benefits	\$6,670,735
Supplies, Medications, Insurance, Utilities, Other	\$16,366,039
Interest	\$177,180
Depreciation of Plant and Equipment	\$3,437,715
Total Expenses (Cost to Provide Care)	\$46,016,371

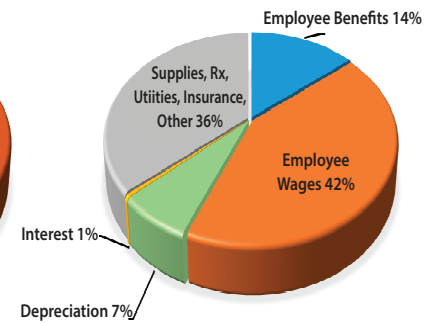
Net Income \$717,432

Vital Statistics	FY2017	FY2016	FY2015
Inpatient Admissions	814	830	764
Inpatient Days	2,588	2,731	2,379
Outpatient Days	37,960	37,889	35,554
Physician Clinic Visits	31,051	31,937	29,693
Births	91	101	104
Surgical Minutes	149,181	147,823	113,161
Emergency Dept. Visits	3,466	3,395	3,358

REVENUE SOURCES (2017FY)



OPERATING EXPENSES (2017FY)



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