

# Connect to a Zoom Telehealth Appointment

There are 3 ways to connect to a Zoom telehealth appointment:

- Computer
- Tablet/smartphone
- Phone call



## STEP 1

Access your invitation for your Zoom telehealth appointment, either in your email or your patient portal.



## STEP 2

COMPUTER,  
TABLET/SMARTPHONE

Click the **"Join Zoom Meeting"** link,  
or copy and paste it into your  
browser

PHONE CALL

Dial the appropriate number to  
connect from the **"Dial by your  
location"** section  
(any number will connect you)

## STEP 3

DOWNLOAD AND OPEN ZOOM

COMPUTER:

Click **"Open Zoom"**

Open Zoom?

<https://osu.zoom.us> wants to open this application.

Open Zoom

Cancel

SMARTPHONE/TABLET:

Click **"OK"** with Zoom selected\*

Open with



Use as default app

CANCEL OK

TYPE IN THE MEETING ID

1) Locate the **"Meeting ID"** on your  
Zoom appointment invitation

2) Type in the Meeting ID after you  
are prompted on the phone call

3) Wait to be admitted to the  
meeting, or wait for your provider  
to join

\* Zoom runs on the **"Zoom Cloud Meetings"** app on smartphones/tablets. Download it before connecting to your first appointment. You can download it on your device's app store.

Join a Test Meeting: <https://zoom.us/test>



Zoom Help: <https://support.zoom.us/hc/en-us>

For more information on telehealth,  
visit [StarValleyHealth.org](http://StarValleyHealth.org)



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